

Phonak Guide

Order Settings and Details on Phonak Store

Use these simple tips to place your orders with accuracy on Phonak Store.

Changing payment settings

Your payment option can be changed at any time by clicking on "Edit" next to the "Pricing Program" name and selecting the desired payment option from the displayed list on the Phonak home page or throughout Checkout process.

PHONAK for Professionals | Search Phonak Store | Cart (0) | User: Neda Jevtic

Shop Product | Device Management | Order History | Document History | Invoice Management | Shipping Label | Warranty Report | Access PhonakPro

ACCOUNT/PRICING PROGRAM: 00200 / User E-Store Tests | Phonak Store Questions? Please call 1-866-340-8774

BTE/IC Hearing Aids | ITE Hearing Aids | Earpieces | Wireless Accessories | Spare Parts | Parts & Fitting | Batteries & Maintenance | In-Office Materials | Drop Ship

Select Account & Pricing Program

Enter the first five digits of the account number to search for active accounts.

< | Remember, I want to keep my current settings.

Search for account number: 00200 | Clear Search

BILL-TO	USER	750 N COMMONS DR, Aurora, US-IL, 60504	750 N COMMONS DR, Aurora, US-IL, 60504
00200	00200	User E-Store Tests	User E-Store Tests
00200	00200	ILLINOIS MEDICAID PRICING	User E-Store Tests
00200	00200	LIST PRICING	User E-Store Tests
00200	00200	IL RESID MEDICAID	User E-Store Tests

Cancel | Use these settings | Make this my default

Stock vs Patient Order

Once you add the product to your cart, you can make a selection between "Stock" or "Client" (patient) order. If "Stock" option is checked, no other info needs to be filled out in this section of your cart.

Your cart | Continue Shopping > | Proceed To Checkout

This order is for: Stock Client

	QUANTITY	ITEM TOTAL
S Receiver 4.0 OR Material #054-0778: 054-0778	1	

Empty Cart | Continue shopping | Proceed To Checkout

If you select "Client" (patient order), you will need to fill out First Name, Last Name, Medicaid # (if Medicaid patient) and Age and Gender from the drop down menu.

Note: If the order is for Medicaid Patient and you will provide us with Medicaid ID #, ensure to update the order to Medicaid Pricing by clicking on "Edit" next to the "Pricing Program" name and selecting your Medicaid payment option.

PO Number and PDF upload

Through your order checkout process, you can add a Purchase Order # (PO) to your order and attach PDF file, if needed.

Adding a PROMO

Please add promo code to your order through order checkout process in "Promotional Code" field and click "Apply".

Note: Ensure that your qualifying product and promo items are added to the cart before you check out.

Search Function

In a rush to add product to your cart? Search bar is at the top of Phonak Store home page.

Visit the **Phonak Store** to access the Order Settings feature. Don't have an account? **Signing up** only takes a minute.

New to Phonak Store?

Unsure as to where to begin? Schedule a one-on-one training with an eServices specialist. Simply email your training request to eservices@phonak.com.

